



NOTICE OF NON-DISCRIMINATION

Provision Physical Therapy (PPT) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PPT does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PPT also:

- Provides free aids and services to patients with disabilities to communicate effectively with us, such as: (1) qualified sign language interpreters; and (2) written information in other formats (e.g., large print, audit, accessible electronic formats).
- Provides free language services to patients whose primary language is not English, such as: (1) qualified interpreters; and (2) information written in other languages (if an interpreter cannot be provided).

If you require these services, contact the Provision Civil Rights Coordinator, Justine Eldridge, at justine.eldridge@provisionhp.com. If you believe that PPT has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

Justine Eldridge
Compliance Manager
1400 Dowell Springs Blvd., Ste. 350
Knoxville, TN 37909
Fax: (865) 684-2611
justine.eldridge@provisionhp.com

You may file a grievance in person or by mail, fax, or e-mail. If you require assistance filing a grievance, our Civil Rights Coordinator is available to assist you. You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights either online via their Complaint Portal or via mail.



LANGUAGE ASSISTANCE SERVICES

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-865-232-1415.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-865-232-1415。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-865-232-1415.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-865-232-1415.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-865-232-1415 번으로 전화해 주십시오.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-865-232-1415.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-865-232-1415.

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚክተሎው ቁጥር ይደውሉ 1-865-232-1415.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-865-232-1415.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-865-232-1415 まで、お電話にてご連絡ください。

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-865-232-1415.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-865-232-1415 पर कॉल करें।

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-865-232-1415

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-865-232-1415-1.

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-865-232-1415 تماس بگیرید.